



# SERVICE CONTRACT

This signed document is an agreement between Karen Murphy of Woofs of Bournemouth (Pet Service Provider) and ..... (Client). These conditions and the booking form constitute the entire agreement between the client and the pet service provider, and supersede any previous agreement between them.

1. I authorise the pet service provider to carry out pet services as outlined in the client form that I have completed and submitted. I agree that all of the completed information sheets and forms provided in association with this document are true to the best of my knowledge and may be used by the pet service provided when needed.
2. The pet service provider reserves the right to terminate this contract at any time, at its sole discretion
3. The client may terminate the contract with one-month notice, which must be given in writing and acknowledged as received by the pet service provider.
4. The pet service provider agrees to provide the services stated in this agreement and supporting documents in a reliable, caring and trustworthy manner. In consideration of these services, and as an express condition thereof, the client expressly waives and relinquishes any or all claims against the pet service provider, its employees or assigns, except for those arising from proven negligence of the pet sitter.
5. The pet service provider will not be liable for injury, disappearance, death or fines of any pet.
6. Clients will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet. Client agrees to indemnify and hold harmless the pet service provider in the event of a claim by any person injured by the pet.
7. It is expressly understood that the pet services provider should not be held responsible for any damage to the client's property or that of others, caused by the client's pets during the period that they are in its care. Client has advised the pet service provider of all situations which will relieve it of liability for damage.
8. Fees are earned upon acceptance of agreement and are due as outlined in attached Policies and Procedures.
9. I authorise the pet service provider to obtain any emergency veterinary care that may be necessary during the time spent with my pet. I accept responsibility for any charges related to this emergency care. I authorise the pet service provider to utilise an alternative veterinarian in the event that my primary veterinarian is unavailable. Every effort will be made to contact the owner prior to emergency care. I agree to reimburse the pet service provider for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies. I give my permission to my Vet Practice or Emergency Care Vet Practice to take instruction for the Pet Services Provider in this contract.
10. The pet service provider accepts no responsibility for security of the premises or loss if other individuals have access to the home before, during or after the term of this agreement.
11. I confirm that all vaccinations, licences, and any other lawful requirement for this service are current.

I authorise this contract to be valid approval for all future services so as to permit the pet service provider to accept my telephone/email reservations and enter my premises without additional signed contracts or written authorisation.

I have read and agree to the aforementioned Policies and Procedures, which are part of this agreement. I am aware that I shall keep a signed copy for my records.

Signed .....  
(Client)

Date .....

Signed .....  
Woofs of Bournemouth  
(Pet Service Provider)

Date .....